

	
<b>Joint Standards Committee</b>	<b>20 November 2019</b>
<b>Report of the Interim Monitoring Officer</b>	

## Monitoring Report on Complaints Received

### Summary

1. This report is to update the Committee on the position regarding ongoing complaints.

### Background

2. The table attached at appendix A provides information about ongoing complaints and in particular the stage each one has now reached.
3. Members will see that there a number of long running complaints all of which have been submitted by the same complainant. Complaint Ref 720 is now linked to Complaint Ref 725 and the Monitoring Officer is seeking to determine if these can be dealt with together. In addition the complainant in relation to Complaint Ref 720 & 725 has also submitted 4 complaints in relation to 10 subject members on 13/8/19 Ref 726 – 729, 4 complaints in relation to 4 subject members on 30/9/19 Ref 733 -736 and a complaint on 7/11/19 in relation to a Parish Councillor Ref 738. The Monitoring Officer is in discussions with the Independent Persons to determine the most appropriate way of dealing with these issues and is minded to convene an Assessment Sub-Committee to deal with all these complaints together. The other new complaints have been progressed in accordance with the agreed procedure and further up dates will be brought to all future committee meetings.

## **Recommendations:**

### **4. Members are recommended to:**

Note the report.

**Reason:** To ensure that the Committee is aware of the current levels of activity and to is able to provide oversight of the complaints procedure.

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## **Annexes**

Appendix A – list of complaints